

# IT - DESKTOP SUPPORT TECHNICIAN

## TECHNICAL DIPLOMA | 31-154-1

**Start Dates:** January  
(Starts January 2025)

**Effective:** August 2024

### FIRST SEMESTER

Course #	Course Title	Credits	Prerequisites/Comments
150-102	IT-Fundamentals	2	
150-111	IT Software for Networking	2	
150-131	Technical Support Fundamentals	1	1st 8 Weeks
150-133	Bits/Bytes of Computer Network	1	2nd 8 Weeks   150-131 or concurrent
150-165	Microsoft Server 1	2	150-163 and 150-150
154-110	Research & Troubleshooting	2	
154-111	Endpoint Management	3	
<b>TOTAL CREDITS:</b>		<b>13</b>	

### SECOND SEMESTER

Course #	Course Title	Credits	Prerequisites/Comments
150-135	Become an OS Power User	1	1st 8 Weeks   150-131 and 150-133
150-137	System Adm/IT Infrastructure	1	2nd 8 Weeks   (150-131 and 150-133) and 150-135 or concurrent
150-139	IT Security: Defense Digital	1	2nd 8 Weeks   150-131 and 150-133 and (150-135 and 150-137 or concurrent)
150-143	IT Essentials	3	
150-150	CCNA 1: Intro to Networks	3	
154-112	IT Service Management	2	
154-113	Documentation	1	
154-114	Professional Skills	1	
<b>TOTAL CREDITS:</b>		<b>13</b>	

**MINIMUM PROGRAM CREDITS REQUIRED: 26**

*2.0 MINIMUM PROGRAM CUMULATIVE GPA REQUIRED FOR GRADUATION*

If a student does not enroll in any courses at CVTC for two or more consecutive semesters, the student will be required to reapply with Admissions. Students must abide by any changes in admission requirements and degree requirements.