

NurseHub FAQ's

1. What is NurseHub?

NurseHub is an online preparation service designed to help students excel in various exams, including the HESI A2 exam.

2. How is CVTC using NurseHub?

CVTC is using NurseHub as an alternative to taking the HESI A2 exam for the Nursing-Associate Degree, Advanced Placement Nursing-Associate Degree, and Practical Nursing programs. By successfully completing and passing specified HESI A2 courses within NurseHub, you can use this as proof of completion instead of taking the HESI A2 exam.

3. Is NurseHub an alternative option for other CVTC health programs that also require the HESI A2 exam?

No, not currently.

4. How long does it typically take to complete NurseHub online prep course(s)?

The duration varies by individual, but here are the average times reported by NurseHub:

*Math: 36 hours	*A&P: 16 hours	*Reading: 24 hours
*Grammar: 23 hours	*Vocabulary: 14 hours	

5. How do I know which option to satisfy the HESI requirement is best for me?

We highly recommend that you consider taking the HESI A2 exam before using NurseHub as an alternative. NurseHub requires a significant time commitment, and successfully passing the HESI exam can provide additional advantages for exploring other program options in the future.

6. When is the best time to enroll in NurseHub?

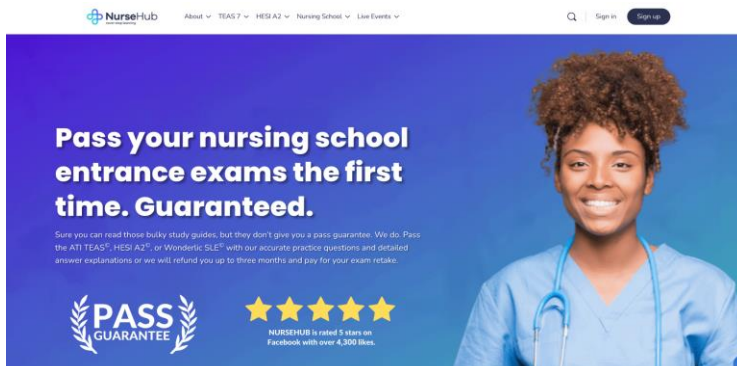
It is recommended that students enroll in NurseHub after completing General Anatomy & Physiology. Students should meet with an academic advisor to discuss the admission requirements and to create an academic plan.

7. Is there a fee to sign-up for NurseHub?

Yes, NurseHub is a subscription service with monthly and quarterly rate options where you can cancel at any time. (Fee information outlined during sign-up.)

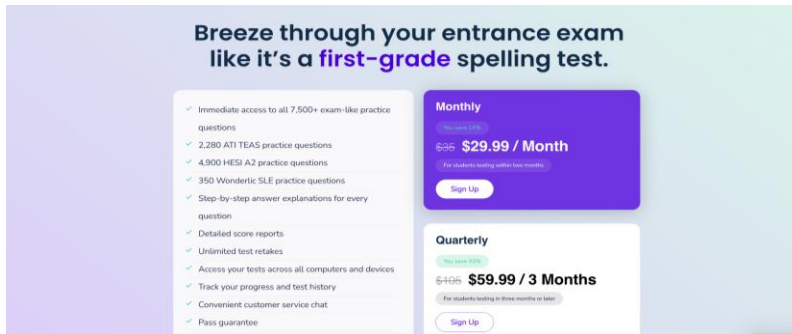
8. How do I sign-up for NurseHub?

- Navigate to nursehub.com and click on the "Sign Up" button in the top right corner.

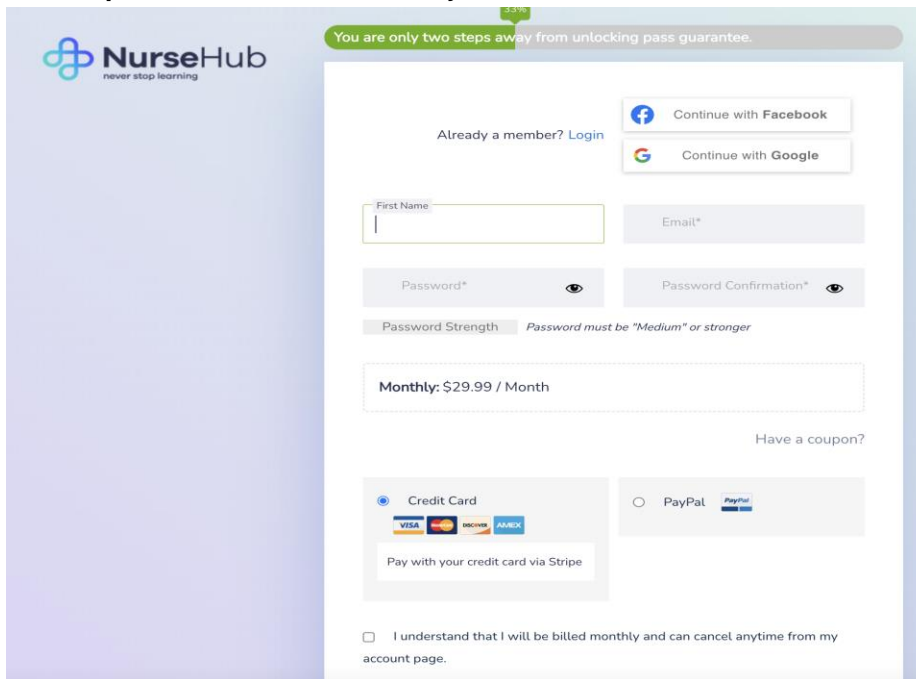


The image shows a screenshot of the NurseHub website. At the top, there is a navigation bar with the NurseHub logo and links for 'About', 'TEAS 7', 'HESI A2', 'Nursing School', and 'Live Events'. A search bar and 'Sign In' button are also visible. Below the navigation bar is a large blue banner featuring a smiling Black woman in nursing scrubs. The banner text reads: 'Pass your nursing school entrance exams the first time. Guaranteed.' Below this text, it says: 'Sure you can read those bulky study guides, but they don't give you a pass guarantee. We do. Pass the ATI TEAS®, HESI A2®, or Wonderlic SLE® with our accurate practice questions and detailed answer explanations or we will refund you up to three months and pay for your exam retake.' At the bottom left of the banner is the 'PASS GUARANTEE' logo, and at the bottom right is a five-star rating with the text: 'NURSEHUB is rated 5 stars on Facebook with over 4,300 likes.'

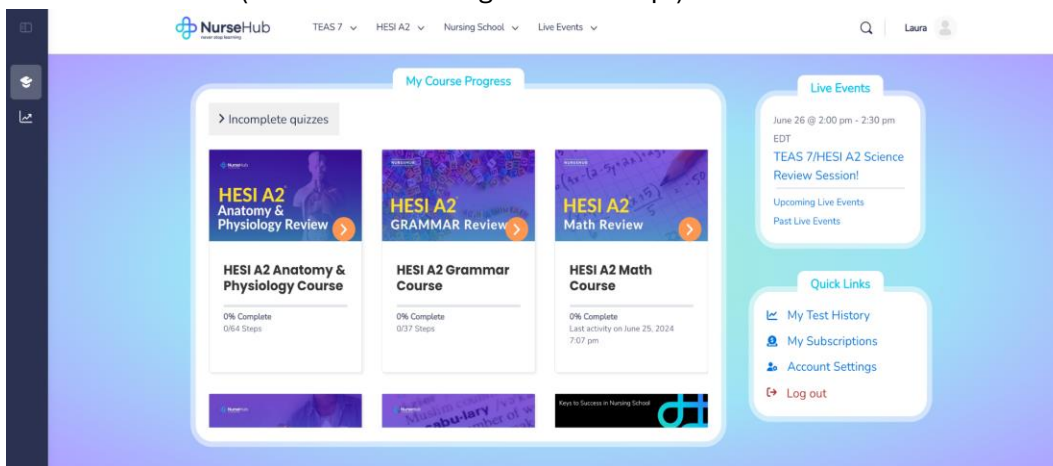
- b. Choose your plan. You can sign up for a monthly subscription at \$29.99/month or a quarterly subscription at \$59.99/every 3 months.



- c. Enter your information to create an account and submit payment. Remember that this is a **subscription**. You can cancel at any time.



- d. Navigate to the “My Test Prep” Page once you log in for the first time. You can find the icon for this page on the left sidebar (it looks like a little graduation cap!).



- e. Click on “Add Courses” under the “My Course Progress” to get started! The NurseHub courses that CVTC requires are outlined in number 6 below.

9. What courses in NurseHub do I need to take to satisfy the Admission Requirements for my Nursing-Associate Degree, Advanced Placement Nursing-Associate Degree, or Practical Nursing program?

- HESI A2 Anatomy & Physiology Course
- HESI A2 Math Course
- HESI A2 Reading Course, and HESI A2 Grammar Course, and HESI A2 Vocabulary Course (Must take all 3 for it to count for the English. You cannot mix and match the courses needed for English with any sub-HESI Exams previously taken to obtain an English composite.)

Please watch this [video guide](#) on how to add the required courses outlined above to your NurseHub student dashboard.

10. I have already taken the HESI A2 exam, but I didn't pass all sections on the exam. Can I take just the NurseHub courses that I didn't pass on my HESI A2 exam?

- Yes, you can take only the NurseHub courses for the sections of the HESI A2 exam where you didn't achieve a composite score of 75 or higher. However, if your English composite score (which includes Reading, Grammar, and Vocabulary) is below 75, you'll need to complete all three NurseHub courses to meet the English HESI requirement.
- Regardless of when you last tested for the HESI exam, you are eligible to take NurseHub prep courses now.
- If you have already taken HESI 3 times and needed to do a HESI appeal or have filed a previous HESI appeal that is pending conditions, you are still eligible for the NurseHub prep course opportunity. HESI appeals that were **denied** for the Nursing-Associate Degree, Advanced Placement Nursing-Associate Degree, or Practical Nursing programs are **not** eligible for the prep course opportunity through NurseHub.

11. I have questions about my NurseHub account. Who do I contact?

Questions about your NurseHub account will need to be made directly to NurseHub. Contact options are as follows:

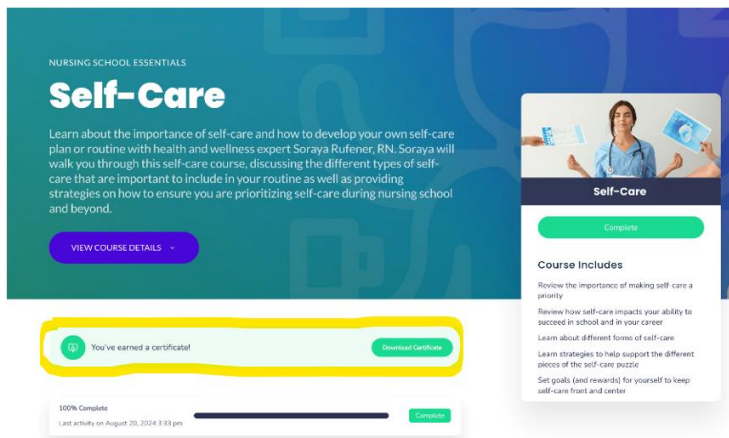
- a. Chat feature available 24/7 and monitored by real people. (Speech bubble on the bottom-right of your screen.) (Preferred method.)



- b. Email at support@nursehub.com (Expect longer response times.)

12. How do I notify CVTC that I have completed my NurseHub course(s)?

- a. Once you complete all quizzes, practice tests, lessons, and score above an 80% on a course, on the homepage for each course a green rectangle will appear that says, "You've earned a certificate!" that you can download as a .pdf. (Below is an example of a completed "Self-Care" course and the earned certificate circled in yellow that is available to download.)



- b. After you have downloaded the certificate(s) for each completed course, you will need to email them to the Admissions Office at admissionsmail@cvtc.edu.

13. Completion of the NurseHub courses was my last Admission requirement, and I have emailed my completion certificates to the Admissions Office at admissionsmail@cvtc.edu. What is my next step?

If this was your last Admission requirement and you do not have to wait until the end of the semester for completion of a required academic course, you can go ahead and complete the Core Course Eligibility form now.

- a. CCE Application Form page found [here](#) and clicking on the “Core Course Eligibility Form” button.
- b. Next, choose the middle radio button of “Other admission requirement (e.g. Exam, transcript, licensure, etc.)” and choose the “Next” button.
- c. Complete the CCE Application Form for your desired start date and choose the “Submit” button at the bottom.