Program Scorecard 2022-23
IT-Network Specialist 10-150-2

Student Demographics	2022-23		2021-22		2020-21	
	Number	Percent	Number	Percent	Number	Percent
Full-Time	45	37%	84	62%	85	60%
Part-Time	76	63%	51	38%	56	40%
Students with Disabilities	11	9%	9	7%	5	4%
Students of Color	18	15%	22	16%	25	18%
Financial Aid Recipients	56	48%	73	54%	70	49%
Male	106	88%	122	90%	126	89%
Female	15	12%	13	10%	15	11%
Mean Age	26		26		26	
Median Age	23		23		24	
Mode Age	19		19		20	
Bias per WTCS (NTO*)	Female		Female		Female	
Total Program Students	121		135		141	
Total Pre-Program Students	3		0		1	

NOTE: Demographics include program students only, with the exception of financial aid
*NTO: non-traditional occupation

Student Interest	2022-23	2021-22	2020-21	2019-20	2018-19
New Accepted Students	48	79	62	86	82
Capacity	100	100	100	100	100
Percent Capacity	48%	79%	62%	86%	82%
FTEs	80	92	98	112	98
Fall/Spring Waitlist	0	0	0	0	0

Graduate Placement	2022-23*	2021-22	2020-21	2019-20	2018-19
Graduates	30	33	44	24	28
Employed in Related Field	NA	70%	96%	90%	100%
Seeking Employment	NA	9%	0%	29%	4%
Continuing Education	NA	27%	23%	7%	8%
Survey Response Rate	NA	45%	70%	63%	93%

*2022-23 graduate placement data is not available because graduates are surveyed 6 months to 1 year after graduation; 2022-23 data will be available spring 2024.

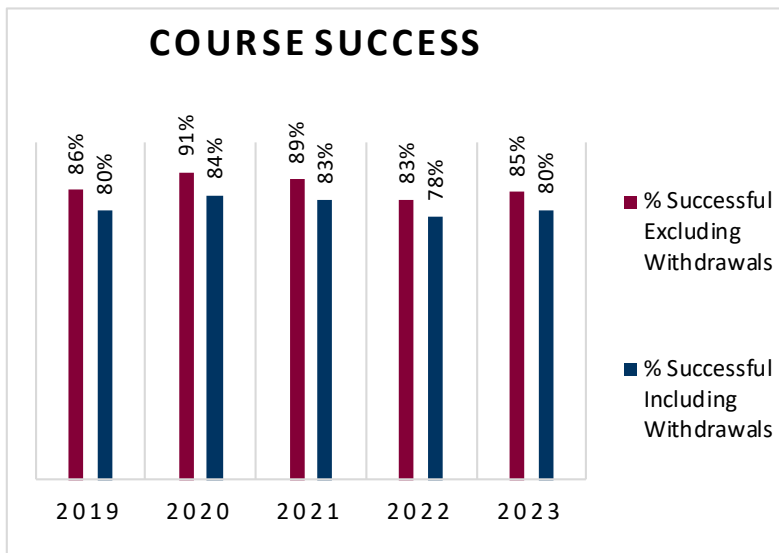| Wages & Openings	2021-22
CVTC Graduate Average Hourly Wage	$21.01
CVTC Graduate Average Annual Wage	$43,721
Regional Starting Annual Wage	$69,766
Regional Job Openings	100

CVTC Key Performance Indicator Goals		
	Goal	Actual
Graduation within 3 years	55%	43%
Job Related Placement	90%	82%
Aidable FTEs	3,865	3,835

CAREER CLUSTER
Information Technology

Graduation Rates	Cohort Year*					Program Target	WTCS
	2020-21	2019-20	2018-19	2017-18	2016-17		
Graduation within 3 Years	35%	43%	37%	27%	32%	37%	23%
Graduation within 4 Years	NA	46%	39%	41%	38%	44%	28%

*Cohort year is the year the student started in the program.

Retention Rates	Academic Year					Program Target
	Fall 2022 to Fall 2023	Fall 2021 to Fall 2022	Fall 2020 to Fall 2021	Fall 2019 to Fall 2020	Fall 2018 to Fall 2019	
Fall-to-Fall Retention	69%	71%	65%	74%	70%	75%
Core Courses	**2022-23**	**2021-22**	**2020-21**	**2019-20**	**2018-19**	
Course Success Rate	83%	81%	85%	88%	85%	90%
Withdraw Rate	2%	3%	5%	5%	3%	NA
General Education Courses	**2022-23**	**2021-22**	**2020-21**	**2019-20**	**2018-19**	
Course Success Rate	81%	78%	83%	81%	70%	86%
Withdraw Rate	7%	8%	8%	6%	12%	NA

Technical Skills Attainment	2022-23	2021-22	2020-21	2019-20	2018-19
Met	28	35	31	26	15
Not Met	5	0	9	0	2
Not Assessed	0	0	5	0	9

COURSE SUCCESS

- % Successful Excluding Withdrawals: 2019 86%, 2020 91%, 2021 89%, 2022 83%, 2023 85%
- % Successful Including Withdrawals: 2019 80%, 2020 84%, 2021 83%, 2022 78%, 2023 80%

CVTC Course Success Goal: 80%

IT Network Specialist (10-150-2)
2022-23 Course Success

Delivery Method	Successful Count	Unsuccessful Count	Withdrawal Count	Enrollment Count	% Successful Excluding Withdrawals	% Successful Including Withdrawals
Blended (less than 50% online)	29	6	0	35	83%	83%
Face-to-Face	516	100	34	650	84%	79%
MyChoice	69	9	2	80	88%	86%
Online	148	15	20	183	91%	81%
Grand Total	**762**	**130**	**56**	**948**	**85%**	**80%**

Course & Delivery Method	Successful Count	Unsuccessful Count	Withdrawal Count	Enrollment Count	% Successful Excluding Withdrawals	% Successful Including Withdrawals
150-105 IT Career Prep	**41**	**12**	**5**	**58**	**77%**	**71%**
Face-to-Face	41	12	5	58	77%	71%
150-110 Help Desk and User Support	**32**	**5**	**0**	**37**	**86%**	**86%**
Face-to-Face	32	5	0	37	86%	86%
150-111 IT Software for Networking	**30**	**9**	**5**	**44**	**77%**	**68%**
Face-to-Face	30	9	5	44	77%	68%
150-118 Scripting	**37**	**4**	**1**	**42**	**90%**	**88%**
MyChoice	37	4	1	42	90%	88%
150-134 Network Infrastructure Cnspts	**30**	**5**	**8**	**43**	**86%**	**70%**
Face-to-Face	30	5	8	43	86%	70%
150-140 Virtualized Systems	**28**	**6**	**0**	**34**	**82%**	**82%**
Blended (less than 50% online)	28	6	0	34	82%	82%
150-143 Computer Hardware	**19**	**1**	**0**	**20**	**95%**	**95%**
Face-to-Face	19	1	0	20	95%	95%
150-150 CCNA 1: Intro to Networks	**30**	**10**	**7**	**47**	**75%**	**64%**
Face-to-Face	30	10	7	47	75%	64%
150-151 CCNA 2:Switch/Routing/Wire Ess	**27**	**7**	**0**	**34**	**79%**	**79%**
Face-to-Face	27	7	0	34	79%	79%
150-153 CCNA 3:Netwkg/Security/Automat	**30**	**5**	**0**	**35**	**86%**	**86%**
Face-to-Face	30	5	0	35	86%	86%
150-155 Network Operations Mgmt	**29**	**3**	**1**	**33**	**91%**	**88%**
Face-to-Face	29	3	1	33	91%	88%

IT Network Specialist (10-150-2)
2022-23 Course Success

Course & Delivery Method	Successful Count	Unsuccessful Count	Withdrawal Count	Enrollment Count	% Successful Excluding Withdrawals	% Successful Including Withdrawals
150-163 Microsoft Client Operating Sys	**29**	**13**	**5**	**47**	**69%**	**62%**
Face-to-Face	29	13	5	47	69%	62%
150-165 Microsoft Server 1	**30**	**7**	**1**	**38**	**81%**	**79%**
Face-to-Face	30	7	1	38	81%	79%
150-166 Microsoft Server 2	**37**	**1**	**0**	**38**	**97%**	**97%**
Face-to-Face	37	1	0	38	97%	97%
150-170 IT Service Center	**23**	**0**	**1**	**24**	**100%**	**96%**
Face-to-Face	23	0	1	24	100%	96%
150-176 Linux 1	**27**	**9**	**1**	**37**	**75%**	**73%**
Face-to-Face	27	9	1	37	75%	73%
150-177 Linux 2	**30**	**4**	**1**	**35**	**88%**	**86%**
MyChoice	30	4	1	35	88%	86%
150-182 Network Specialist Internship	**9**	**0**	**0**	**9**	**100%**	**100%**
Face-to-Face	9	0	0	9	100%	100%
150-183 Wireless Networking	**25**	**4**	**0**	**29**	**86%**	**86%**
Face-to-Face	25	4	0	29	86%	86%
150-184 IT Security Fundamentals	**31**	**3**	**0**	**34**	**91%**	**91%**
Face-to-Face	31	3	0	34	91%	91%
150-185 IT Networking Capstone	**28**	**4**	**0**	**32**	**88%**	**88%**
Face-to-Face	28	4	0	32	88%	88%
801-136 English Composition 1	**15**	**3**	**3**	**21**	**83%**	**71%**
Face-to-Face	1	1	0	2	50%	50%
MyChoice	1	0	0	1	100%	100%
Online	13	2	3	18	87%	72%
801-196 Oral/Interpersonal Comm	**28**	**1**	**0**	**29**	**97%**	**97%**
Blended (less than 50% online)	1	0	0	1	100%	100%
Face-to-Face	2	0	0	2	100%	100%
MyChoice	1	1	0	2	50%	50%
Online	24	0	0	24	100%	100%
801-219 English Composition 1	**1**	**0**	**0**	**1**	**100%**	**100%**
Face-to-Face	1	0	0	1	100%	100%
804-133 Math & Logic	**24**	**7**	**8**	**39**	**77%**	**62%**
Online	24	7	8	39	77%	62%

IT Network Specialist (10-150-2)
2022-23 Course Success

Course & Delivery Method	Successful Count	Unsuccessful Count	Withdrawal Count	Enrollment Count	% Successful Excluding Withdrawals	% Successful Including Withdrawals
809-166 Intro to Ethics: Theory & App	**28**	**1**	**1**	**30**	**97%**	**93%**
Online	28	1	1	30	97%	93%
809-196 Intro to Sociology	**29**	**2**	**1**	**32**	**94%**	**91%**
Face-to-Face	1	0	0	1	100%	100%
Online	28	2	1	31	93%	90%
809-198 Intro to Psychology	**27**	**4**	**1**	**32**	**87%**	**84%**
Face-to-Face	3	1	0	4	75%	75%
Online	24	3	1	28	89%	86%
809-225 Ethics	**5**	**0**	**3**	**8**	**100%**	**63%**
Online	5	0	3	8	100%	63%
809-251 General Psychology	**1**	**0**	**2**	**3**	**100%**	**33%**
Face-to-Face	1	0	0	1	100%	100%
Online	0	0	2	2		0%
809-271 Introductory Sociology	**2**	**0**	**1**	**3**	**100%**	**67%**
Online	2	0	1	3	100%	67%
Grand Total	**762**	**130**	**56**	**948**	**85%**	**80%**